

# E-GOVERNANCE, ROLE AND IMPORTANCE OF ICT

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# E-GOVERNANCE

- ◉ **eGovernance** is presented as a natural evolution from Good Governance and as contextually inclusive of Electronic Democracy (eDemocracy), Electronic Government (eGovernment) and Electronic Business (eBusiness).

# GOOD GOVERNANCE

- ***The Commonwealth Perspective:***
  - ***The rule of law and***
  - ***The independence of the judiciary,***
  - ***Just and honest government,***
  - ***Fundamental human rights, including equal rights and opportunities for all citizens, regardless of race, color, creed or political belief.***

# GOOD GOVERNANCE CONT..

- Inherent in the generic definition of Good Governance given above are three aspects that are fundamental to the following relationships,
  - Between Government and the citizen (a *democracy aspect*).
  - Government and the public at large( a *service aspect* )
  - Government and business, namely ( a *business aspect* )

# GOOD GOVERNANCE: DEFINED AS

- ◉ Political, social and economic priorities can be based on a *broad consensus in society*, and that the *voices of the poorest and most vulnerable are heard in the decision-making processes* regarding, among others, the allocation of resources or the way in which the citizens are governed.
- ◉ In addition, *Good Governance* has major implications for *equity, poverty and quality of life*.

# GOOD GOVERNANCE: NEW ROLE FOR THE ICTs

- ◉ The emergence of the (ICTs) has all the attributes of imparting added value to the *structures* and *processes* that give *identity, form and relationships* that characterize *Good Governance*.
- ◉ In this context, it has become imperative to perceive the role of the new ICTs in development in a new, pragmatic perspective, namely, as an *enabler of people-centered development across the 'development triad' comprising Government, Civil Society and Private Sector (or Business)*.

## *ICT AS AN ENABLER :*

- ◉ In the internal processes of government and in the government delivery of services to the public
- ◉ In the processes of government-citizen interaction, consultation and decision-making on how citizens are governed and
- ◉ In the process of government transaction with its “supply chain” and the market, and collaboration with its partners and other governments.

# E-GOVERNANCE

- *E-governance* may be defined as incorporating all those processes and structures by means which the new ICTs can be deployed by Government to enable the following:
  - Internal administration of the processes of government (*eAdministration*) and
  - the delivery of services to the public (*eServices*).
  - This generically constitutes **Electronic Government** (abbreviated *eGovernment*);



# E-GOVERNANCE CONT..

- Informing, vote-enabling, representation-enabling, consulting and involving the citizenry in, among others, broad consensus making in society in matters relevant to decision making in political, social and economic priorities of government.
- This constitutes **Electronic Democracy** (abbreviated *eDemocracy*);
- Transacting business with its “supply chain”, namely, partners, clients and the markets.
- This constitutes **Government Electronic Business** (abbreviated simply *eBusiness*).

# E-GOVERNANCE CONT..

- ◉ The route to **eGovernance** is only now emerging, as governments and citizens around the world experiment with, and learn to exploit, new media and the new information technologies.
- ◉ **Electronic Governance** inherently involves new styles of leadership, new ways of debating and deciding strategies, new ways of accessing services, new ways of transacting business, new ways of accessing education, new ways of listening to citizens and communities of practice and new ways of organizing and delivering information

# E-GOVERNANCE CONT..

- As a concept, **eGovernance** can be supposed to be contextually inclusive of:
  - Electronic Democracy (*eDemocracy*),
  - Electronic Government (*eGovernment*) and
  - *Electronic Business (eBusiness)*.

# E-GOVERNANCE CONT..

- ◉ *Electronic Governance is easily the new paradigm in public sector reform.*
- ◉ *It offers opportunity for governments to re-invent themselves, get closer to the citizenry and the public at large, as well as to build closer alliances and partnerships with partners, clients and the markets.*

# E-GOVERNANCE CONT..

- ◉ *As an initiative at a national, governmental, or community level, eGovernance can be perceived within the context of a country's national information infrastructure (NII) which, in turn, can be perceived to be part of the emerging Global Information Infrastructure (GII).*

# E-GOVERNANCE CONT..

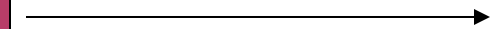
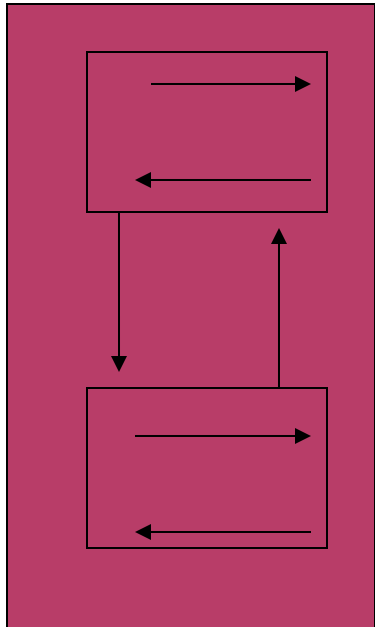
- ◉ *At the core of the Global Information Infrastructure lies the essence of the concept of flexible regulation, which holds the premise that at each level or phase of the communication process, the aim of regulation, in its broadest sense, should be bring about a set of goals or basic democratic values for society, including:*
  - *Liberty,*
  - *Equity,*
  - *Community,*
  - *Efficiency,*
  - *Participatory Access and*
  - *Universal Access.*

# Electronic Governance : The New Paradigm

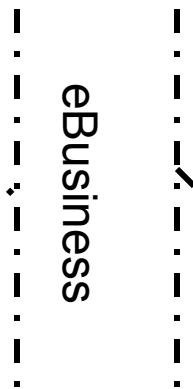
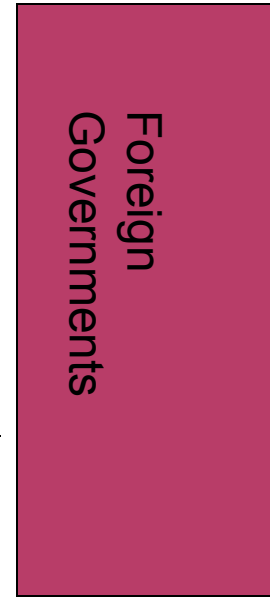
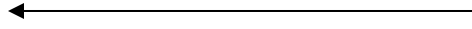
Central  
Government

eGovernment

Within  
Governments



eBusiness Between  
governments

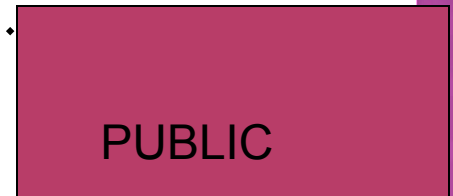
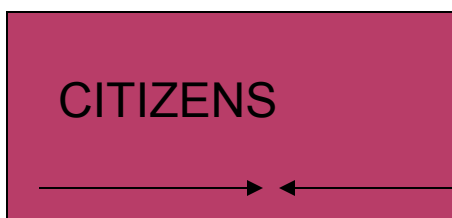


eBusiness

eGovernment

Local Government

eDemocracy



# E-DEMOCRACY

- ◉ Broadly, **Electronic Democracy (eDemocracy)** refers to the *processes and structures* that encompass all forms of electronic communication between *Government* and the *Citizen*. (*Hello Srakar-by BRB and others*)
- ◉ In a *narrower* perspective, *eDemocracy* refers principally to the *processes and structures* that encompass all forms of electronic communication between the **Electorate** and the **Elected**. (FB any social medias)
- ◉ *Citizens the world over demand* that *governments be more open* in their interaction with the civil society. (Tough Talk by DBP or Bhusan Dahal)



# E-DEMOCRACY CONT..

- ◉ **Access to information and knowledge** about the political process, about services and about choices available, is a characteristic requirement in all good governance systems. (Gov. websites)
- ◉ A more informed citizenry is in a better position to exercise its *rights*, play its *roles*, carry out its *responsibilities* and define its *relationships* to others; and citizens as consumers expect to be involved in the process of securing services to suit their needs, and to receive a ***higher standard of 'customer care' from government.***

## E-DEMOCRACY CONT..

- ◉ *Access to information* is both an outcome, and ***a driver of the digital revolution.*** Governments can respond to the need to be a more open government by adopting a number of principles of **information management.**

# INFORMATION MANAGEMENT PRINCIPLES:

- ◉ **Access** Making information widely available to citizens, consumers of services, voluntary and private-sector organizations, staff and elected members and to diverse communities of interest, practice, expertise, conviction and interdependence.
- ◉ **Process** Providing information about how to gain access to Government Information Systems (GIS), and participatory access to the political process of good governance.

# INFORMATION MANAGEMENT PRINCIPLES:

- ◉ **Awareness** Providing information about the *political process*, about *services* and about *choices available*, the *time horizons* for the decision-making process and about the exponents of the decision-making process.
- ◉ **Communication** Developing means for exchanging *learning experiences*, *views*, *information* and *knowledge* of mutual interest.
- ◉ **Involvement** Facilitating opportunities for involvement in the Rational development of information and knowledge for good governance

## PASSIVE INFORMATION ACCESS TO ACTIVE CITIZEN PARTICIPATION

- **Informing the Citizen**, aiming to provide the citizen, electronically, with access to information, thus helping to effect the following:
  - *participatory access* of the citizenry to Government information
  - *equality of access* of the citizenry to Government information, and
  - *universality of access* to public information.

# PASSIVE INFORMATION ACCESS TO ACTIVE CITIZEN PARTICIPATION CONT..

- **Representing the citizen**, aiming to realize, electronically, the following, among others:
  - enhancing the representative role of the elected politicians.
  - improving accessibility of the citizenry to their elected members, and
  - developing the capacity of elected representatives to engage in *eDemocracy*.

# PASSIVE INFORMATION ACCESS TO ACTIVE CITIZEN PARTICIPATION CONT..

- ◉ **Encouraging the citizen to vote**, aiming, among others, to involve citizens electronically in the following activities:
  - The voting process (*eVoting*)
  - Stimulating debate and exchanging views and information on matters pertaining to voting (*eVoices*)
  - Sharing experiences on the *pros* and *cons* of election monitoring for good governance, with the aim to encouraging the citizen to vote.

# PASSIVE INFORMATION ACCESS TO ACTIVE CITIZEN PARTICIPATION CONT..

- ◉ **Consulting the citizen**, aiming to carry out electronically-enabled tasks involving, among others, the following:
  - Government-initiated consultation process involving two-way communication and interaction with the citizenry
  - Consultation between the Elected and the Electorate aiming to increase citizen participation in decision-making.



## PASSIVE INFORMATION ACCESS TO ACTIVE CITIZEN PARTICIPATION CONT..

- ◎ **Involving the citizen**, aiming to realize electronically, relative to specific issues to shape policy, the following:
  - A vision for Government-Citizen partnership and/or Elected-Electorate alliance for conjoint ownership of the decision making process
  - Engaging communities of practice, expertise, interest, interdependence and conviction in matters of Good Governance

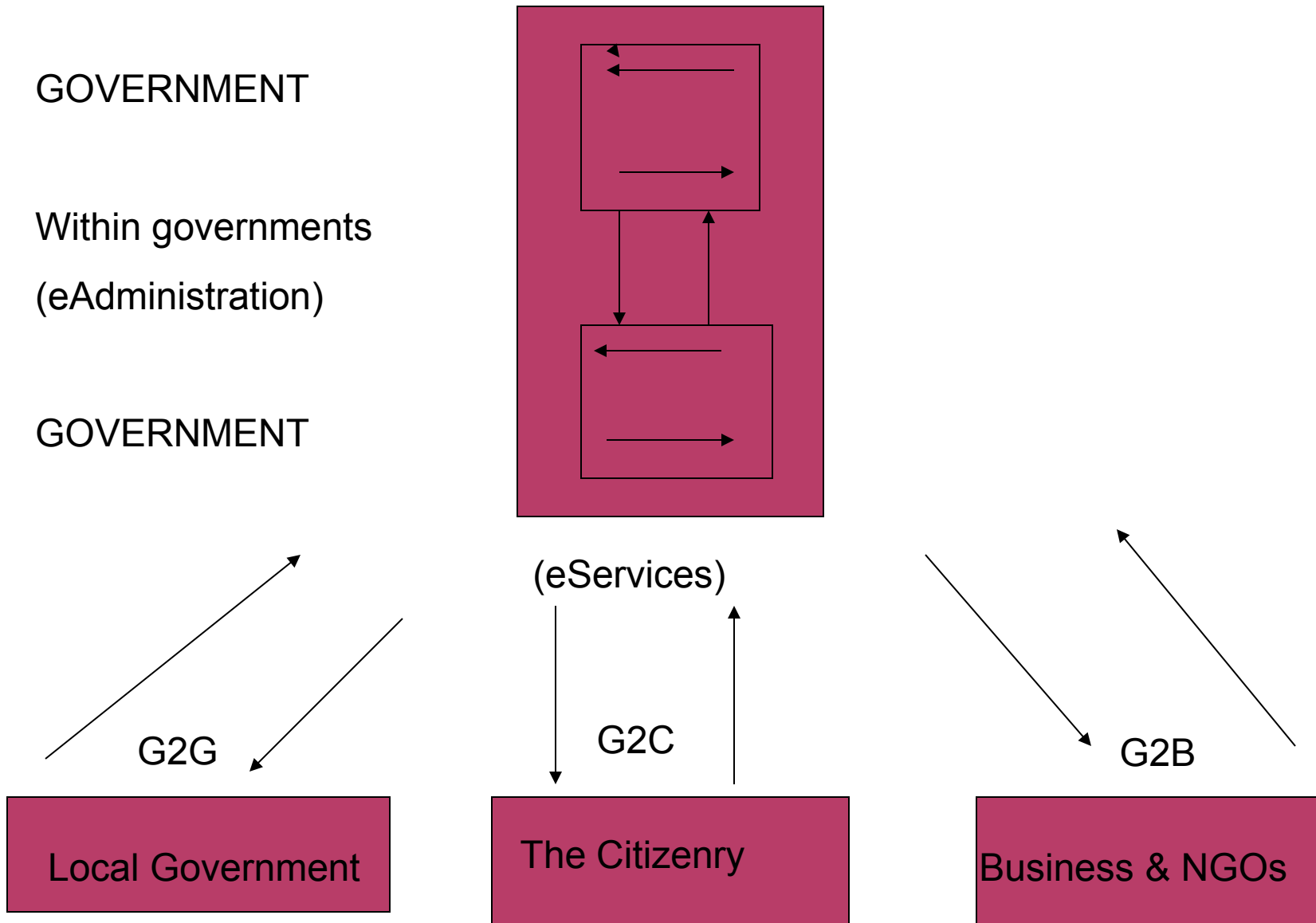
# PASSIVE INFORMATION ACCESS TO ACTIVE CITIZEN PARTICIPATION

- ◉ Cont.....

- Developing individual and group skills and competencies for active participation in matters of *Good Governance*
- Creating the conditions for information and knowledge relevant to civil society, voluntary organizations and businesses to be generated and communicated more expeditiously and freely.

# E-GOVERNMENT

- ◉ *Electronic Government (eGovernment)* refers to all those *processes* and *structures* by means which the new information and communication technologies (ICTs) can be deployed by government to enable two important functions, namely,
  - (i) internal administration of government (*eAdministration*); and
  - (ii) delivery of services to the public (*eServices*)



A Broad Schematic for eGovernment

# E-GOVERNMENT CONT...

- ◉ *eGovernment* must acknowledge that Government is **functionally differentiated between:**
  - Administration and Civil Service,
  - Parliament, Judiciary and
  - the Political and Executive functions; and *Government*, “*has levels*” (that is, a Central, Federal, Provincial, State, County or Local Government functionality).

# E-BUSINESS

- The benefits of **eGovernment** will continue to depend on the realization of technical advances in ***Electronic Business (eBusiness)*** in the broadest sense.
  - ***Electronic Business (eBusiness)*** refers to the broader concept of not just buying and selling but also ***servicing customers and collaborating with business partners, and conducting electronic transactions within an organizational entity*** through the deployment of the new information and communications technologies.

## *E-BUSINESS CONT..*

- This perception of *eBusiness* contrasts sharply with the somewhat *definition is “eBusiness is all about time cycle, speed, globalization, enhanced productivity, reaching new customers and sharing knowledge across institutions for competitive advantage.”*
- Organizational entities will be taken to encompass central governments, local governments, public sector organizations, small and medium enterprises (SMEs), businesses and other commercial entities, and civil society organizations.

# *E-BUSINESS CONT..*

- It is important to note in particular that eBusiness (and hence eCommerce) is not a technology in itself, rather, eBusiness (eCommerce) is a consolidation of diverse resources, namely,
  - telecommunications networks,
  - computer software,
  - harmonization of business practices,
  - standardization of business data, all of which, put together, make electronic business and electronic commerce possible.



# E-BUSINESS CONT...

- ◉ *Government eBusiness*, or simply *Electronic Business (eBusiness)* will comprise the following categories :
  - Government to Government (G2G) exchange of information and commodities;
  - Government to Business/Private (G2B) exchange of information and commodities; and

# *E-BUSINESS* CONT...

- Business/Private to Government (B2G) sale of goods and services. The topics of Government eBusiness as a concept will thus transcend purely governmental boundaries to include :
  - government-government alliances and partnerships,
  - government-private sector partnerships,
  - government-business transactions (banking transactions and taxation; etc);

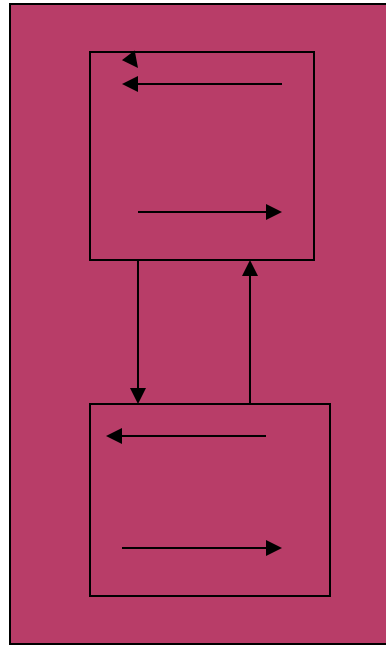
# CONT..

- justice and legal affairs,
- intellectual property rights,
- consumer safety, and marketplace protection;  
and even
- national security and import and export  
controls

GOVERNMENT

Within governments  
(G2G)

GOVERNMENT

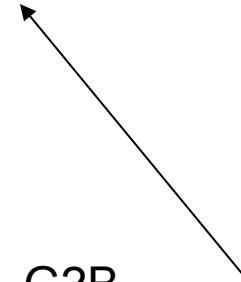
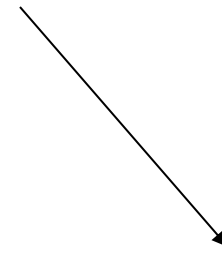


Between Governments

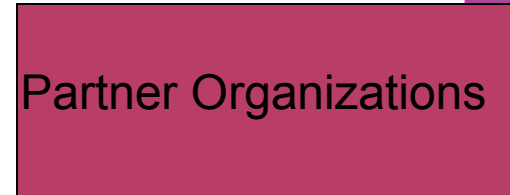
G2G



G2B



G2B



A Broad Schematic for Government eBusiness

## MAKING INGRESS TO E-GOVERNANCE

### ◎ A Taxonomy of Levels of Evolution of eGovernance

- Ingress to eGovernance is considered to be evolutionary.
- At the datum level is the **Internalization** level.
- The most important aspect of Internalization is, perhaps, when Government begins to deploy ICTs in the enablement of internal processes of administration of government, namely, eAdministration.

## MAKING INGRESS TO E-GOVERNANCE CONT..

- This is soon to be followed:
  - by **Informing**, when Government begins to deploy ICTs to inform the citizenry and the public at large.
  
  - Then **Interacting and Transacting**,
  
  - followed by **Integrating and Transforming**.
- The attributes of these levels in the taxonomy of evolution of eGovernance are listed under eGovernment, eDemocracy and eBusiness

# Making Ingress to eGovernance – A Taxonomy of levels of evolution of eGovernance

eGovernance	eGovernment	eDemocracry	eBusiness
Level 0: Internalization	eAdministration	-----	-----
Level 1: Information	Service Delivery Information	Informing Representing	Marketing
Level 2: Interaction	Service Delivery Interaction	Encouraging voting, voting	Interacting
Level 3: Transaction	Service delivery Transaction	Consultation, Doc Exchange	Business Transaction
Level 4: Integration	Integrated service delivery	Integrated empowerment	Integrated Biz Transaction
Level 5: Transformation	The rise of digital Government	Involving Consensus building/decision making	Transforming and reinventing government business

# THE FULLY INTEGRATED SERVICE DELIVERY CLUSTER

- **One-stop Service Delivery**, namely, comprising a seamlessness in which the information systems of all departments & agencies can be linked to deliver **integrated services** in such a way that avoids citizens having to understand the complicated internal organizational structures of Government;



## THE FULLY INTEGRATED SERVICE DELIVERY CLUSTER

- ◉ **Non-stop Service Delivery**, that is, aiming for a 24 x 7 service delivery efficiency; and
- ◉ **Anytime Anywhere** availability and accessibility of Government service through diverse delivery channels (counters, call centers, community access centers (CACs), kiosks, InteractiveDigitalTV, Web, etc)

# INFORMATION PROVISION SERVICE DELIVERY CLUSTER

- ◉ Announcements
- ◉ Coming Events
- ◉ Commodity Prices
- ◉ Legal Advice or Legal Aid
- ◉ School/College Institutions
- ◉ Public Transport Timetables

# INFORMATION PROVISION SERVICE DELIVERY CLUSTER

- Hospital Services
- Government Job Opportunities and Job Advertisements
- Self Help or Counseling
- Emergency Medical & Accident Advise

## INFORMATION PROVISION SERVICE DELIVERY CLUSTER

- ◉ Seek Opportunities (Business, Export, Training, Employment)
- ◉ Road Traffic Conditions
- ◉ Weather Bulletin
- ◉ Overseas/Foreign Travel Advice and Guidelines.

# INTERACTIONAL SERVICE DELIVERY CLUSTER

- Submission or Registration of the following:
  - Birth, Marriage, or Death;
  - Police or File Reports;
  - Voters Roll;
  - Tax Returns.
- Application for the following:
  - School, College, University or other

# INTERACTIONAL SERVICE DELIVERY CLUSTER

## ○ Government institution:

- Learners Driver License
- Passport and/or Visa
- Government Housing
- Social Welfare Grants
- Pension Benefits
- Government Subsidies.

## TRANSACTION SERVICE DELIVERY CLUSTER CONT...

- Payment of Utility Bills
- Payment of School or College Fees
- Payment of Government Housing Rent
- Payment of TV License
- Payment of Driver's License

## TRANSACTION SERVICE DELIVERY CLUSTER CONT...

- Payment of Passports
- Payment of Traffic Offences
- Payment of Government Bonds
- Payment of Government Auction Items
- Payments of Community, Property or Poll Tax



# FULLY INTEGRATED SERVICE DELIVERY CLUSTER

- ◉ Combines Transactional, Interactional and Informational modes of service delivery cluster in a seamless manner. The Singapore Citizen Portal is such an example in the real world.



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GOVERNMENT

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## Directory

### Advanced Search

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Description

Officer's Name

Job Title / Post

Telephone number

Email Address

- All of the above
- Any of the above

To visit agency's homepage, please click on this icon

**Introduction**

Ministries

Statutory Boards

Organs of State

Other Organisations

Public Services Telephone Numbers

The Singapore Government Directory is an online information service to facilitate communication between members of the public and the public service. It includes a listing of ministries, statutory boards, organs of state and public services.

For Internet-enabled mobile phone users, you may access the Directory at [www.sgdi.gov.sg/mobile](http://www.sgdi.gov.sg/mobile).

You may also request for information in the Directory via SMS. Just SMS 'SGDI' followed by a space and the search keyword to 74688. Information matching your keyword search will be SMS-ed to you shortly after that.

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## GOVERNMENT SERVICES

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Defence & Security

Education, Learning & Employment

Family & Community Development

Health & Environment

Housing

Transport & Travel

LATEST

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09 EVENTS CALENDAR

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- Change password

### ONLINE PAYMENT

MORE

Licences Fees Fines

- Business Registration and Licences
- Bot Licences

### POPULAR E-SERVICES

General

- Access myTax Portal
- Check CPF account
- Report an incident

### CITIZENCONNECT CENTRE



If you do not have computer or Internet access and you need help

Resetting my password

- Change password

 **ONLINE PAYMENT**

[MORE](#)

Licences [Fees](#) [Fines](#)

- Business Registration and Licences
- Pet Licences

 **POPULAR E-SERVICES**

General

- Access myTax Portal
- Check CPF account
- Report an incident
- Submit HDB resale application
- Plan your public transport route
- Give us your feedback on national issues and policies

 **CITIZENCONNECT CENTRE**



If you do not have computer or Internet access and you need help with using government services, our officers at CitizenConnect centres can lend a hand!

[Locate a CitizenConnect Centre](#)

Last updated on 30 December 2011.



## GOVERNMENT SERVICES

Culture, Recreation & Sports

Defence & Security

Education, Learning & Employment

Family & Community Development

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## Inclusive Singapore



→ Video: Caring for Our Elderly



→ Podcast in Malay: SPS Dr Mohamad Maliki bin Osman gives his take on how Singaporeans can age gracefully and happily



→ Podcast in Malay: MOS Halimah Yacob talks about how we can help fellow Singaporeans to live long and live well



→ Podcast: MOS Halimah Yacob shares how we can nurture the Singapore Kampong Spirit



→ Podcast: MOS Amy Khor shares how she maintains a healthy lifestyle

## Calendar Of Events

→ [more](#)

- 18 May - 12 Aug 2012  
Art Garden 2012
- 27 Jul - 17 Aug 2012  
Singapore Science Festival 2012
- 9 Aug 2012  
National Day Parade (NDP) 2012
- 15 - 19 Oct 2012  
TravelRave 2012

## Spotlight

- Information and Policies
- iPhone App
- Android Phone App
- Singapore news bulletins (Videos)
- National Campaigns
- Cartoons

## Directory

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- Ministries

## Features



### GST Voucher

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### Choosing a Primary school for your child

Find out more [here](#). Watch video [here](#).



### National Climate Change Strategy 2012 (NCCS-2012) document

Find out more about Singapore's climate change action plan [here](#).



### Factually

We present the Facts [here](#).



Yacob shares how we can nurture the Singapore Kampong Spirit

- National Campaigns
- Cartoons



Find out more about Singapore's climate change action plan [here](#).



Podcast: MOS Amy Khor shares how she maintains a healthy lifestyle

## Directory

[→ more](#)

- Ministries
- Public Services
- Statutory Boards



## Factually

We present the Facts [here](#).

## Public Consultation

[→ share your views](#)

- Technology Risk Management Guidelines (13 Jun-16 Jul 2012)
- Draft GST (Amendment) Bill 2012 (9-27 Jul 2012)
- Proposed amendments to Casino Control Act (9 Jul-6 Aug 2012)
- Review on Risk-Based Capital Framework for Insurers in Singapore (22 Jun-25 Aug 2012)
- LKY fund for bilingualism invites proposals (6 Jul-6 Sep 2012)

## e-Services

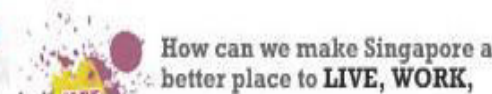
[→ more](#)

- Get your latest income tax bill online
- Check weather information
- Find locations with OneMap



## More Buses, Better Rides

Find out how the Bus Services Enhancement Programme will improve your daily commute [here](#).





August 6, 2012, 12:21 PM

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Government of Nepal DIRECTORY

Nepal Government Directory

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IGP Kuber Singh Rana

### Quick Links

- Metropolitan Police
- National Police Academy
- Nepal Police Hospital
- Nepal Police School
- Traffic Police
- Tourist Police



वागमती सफाई महाअभियान कार्यक्रममा सहभागि प्रहरी कर्मचारीहरूका साथ प्रहरी महानिरीक्षक कुवेर सिंह राना ।

प्रहरी गतिविधि, अपराध समाचार, ट्राफिक सम्बन्धि सम्प...

### Highlights

- प्रहरी निरीक्षक (प्रशासन) पदको विस्तृत स्वास्थ्य परिक्षणमा उत्तिर्ण उम्मेदवारहरूको नामावली र लिखित परीक्षा तालिका तथा केन्द्र सम्बन्धि सूचना (२०७०-०५-१३)
- सिलबन्दी बोलपत्र सच्याईएको सम्बन्धि सूचना (२०७०-०५-११)
- प्रहरी निरीक्षक (प्रशासन) पदको पाठ्यक्रम पढ्नका लागि सजना (२०७०-०५-१०)

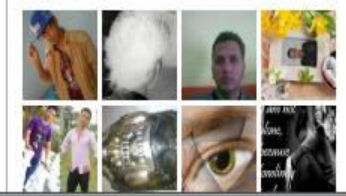
### Need Police Services?

- > Police Clearance Report
- > First Information Report
- > Tenant Information Form
- > Report stolen vehicle
- > Report incident/suspicious activities
- > For Police assistance
- > Report missing person
- > Do you require information on criminal cases relevant to policing?

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- WRPO
- ERPO
- MRPO
- MWRPO
- Interpol
- R & P Directorate
- Central Police Family Women's Association
- Computer Directorate
- Women and Children Service Directorate
- Regional Training Centre

**eComplaint**

**Unidentified Dead Bodies**

**Stolen Motor Vehicles**

**Tender**

- सिलबन्दी बोलपत्र सच्याईएको सम्बन्धि सूचना (२०७०-०७-११)
- प्रहरी निरीक्षक (प्रशासन) पदको पाठ्यक्रम सम्बन्धि सूचना (२०७०-०७-१०)
- प्रहरी सहायक निरीक्षक (प्रशासन) पदको प्रारम्भिक स्वास्थ्य परिक्षण तथा शारीरिक तन्दुरुस्ती (बाधापार) परीक्षा सम्बन्धि सूचना
- प्रहरी निरीक्षक (प्रशासन) पदको लिखित परीक्षा सम्बन्धि सूचना (२०७०-०७-०७)
- FPU छनौटमा वारम्बार सोधिने प्रश्नावलीहरू (FAQ)
- प्रहरी अधिकृतहरूको परिचय पत्र हराएको सूचना
- Global Vacancy
- पूर्व प्रहरी कर्मचारीको परिचय-पत्र फाराम
- निर्देशिकाहरू
- नेपाल प्रहरीसंग सम्बन्धित विभिन्न ऐन, नियमहरू
- प्रहरी सेवको पदमा नियुक्ति र बढुवा गर्दा अपनाउनु पर्ने सामान्य सिद्धान्त, २०६९
- Press Meet

### Public Facility

Besides day-to-day job, Nepal Police provides various facilities available for public use. Below is the list of public facilities provided by Nepal Police:

- Nepal Police Health Club
- Aasara Drug Rehabilitation Center
- Nepal Police Band for Wedding and Other Ceremonies
- For Public Programs (Hall, Ground, Equipments, Police Dog & Horse)

### News Releases

पेस्तोल र गोली सहित पक्राउ

Facebook social plugin

### Most Wanted

अनिष भक्त सुवाल डंगोल

मोहमद जमिल

[More Most Wanted Persons>>>>](#)

### Missing Persons

अनिस बत्ती

रुजना घिमिरे

[More Missing Persons>>>>](#)

Tender Notice

Public Poll

प्रहरीलाई समय सापेक्ष प्रभावकारी र नागरिकमैत्री बनाउन के कस्तो कदम चालन उपयुक्त हुन्छ ?

- सामुदायिक सेवामा विस्तार गर्नुपर्छ ।
प्रहरीको आचरण र व्यवहारमा सुधार गर्नुपर्छ ।
पेशागत सिप र तालिममै परिमार्जन गर्नुपर्छ ।

Vote

View details



पेस्तोल र गोली सहित पक्राउ

धनुषा, भाद्र १५ गते बेगाहावर गाबिस-९ घर भई यज्ञभूमि गाबिस-८ बस्ने २८ वर्षीय हिरा लाल यादवलाई प्रहरीले ९ एम.एम पेस्तोल १ थान, सोको म्याग्जीन १ थान र उक्त पेस्तोलमा लाग्ने...

Read more

लागू औषध खैरो हिरोइनको कारोवार गर्ने पक्राउ

भक्तपुर, भाद्र १५ गते भक्तपुर नगरपालिका-१५ मिवाछेबाट प्रहरीले लागू औषध खैरो हिरोइनको कारोवार गर्ने एक जना महिला सहित ५ जनालाई पक्राउ गरेको छ । पक्राउ पर्नेहरुमा भक्तपुर नगरपालिका-१५ मिवाछे...

Read more

More Missing Persons>>>>

Radio Nepal
Monday & Thursday
Prahari Karyakram



**सहायता**

Other Articles

- कमाण्ड सेक्टरका सेवाद्वर
- फाङ्गुल सर्भर ब्योल्ने तरिका
- कमाण्ड सेक्टरको फाँव तन्त्रद्वर बायत्र गर्नु तरिका
- नेपाली युनिकोड के हो?
- कम्प्युटर तथा इन्टरनेट समस्या

**Nepali Calendar**

« **Shrawn 2069** »

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	32		

**Circulars Archive**

- August 2012(2)
- July 2012(22)
- June 2012(8)
- May 2012(29)
- April 2012(32)
- March 2012(32)
- February 2012(8)
- January 2012(17)
- December 2011(20)
- November 2011(3)
- October 2011(1)
- August 2011(8)
- July 2011(6)

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**Aug 05 2012** **प्रहरी हवलदार पदमा बढुवा तथा पदस्थापन गरिएको ।**  
Posted by Ka Pra, PHQ in *Untagged*



Click Here

**Aug 01 2012** **UN Vacancy**  
Posted by Computer Directorate in *Untagged*



**Success Story - Knowledge Sharing Platform**

**Presentation on Acute Mountain Sickness & Alcohol Abuse**



Presented By: DIGP  
Dr. Kulesh Thapa  
Date: June 27,  
2012 IGP  
Secretariate Office,  
PHQ, Naxal Acute Mountain sickness » Alcohol abuse »

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**Other Stories**

- कार्यालय व्यवस्थापन- कार्यपत्र
- पूर्वी हिमाल मिसतका अविस्मरणीय क्षण र नेपाल प्रहरीमा यसको उपयोगिता

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**Police Software**

- DIRS
- Document Mgmt System
- Hajiri Mgmt System
- PMIS
- CCIS

**Jul 30 2012** **काज सम्बन्धी**  
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**Jul 30 2012** **French भाषा सम्बन्धि**  
Posted by Computer Directorate Prashasan in *Untagged*



**Jul 27 2012** **परिपत्र सम्बन्धी ।**  
Posted by Computer Directorate in *Untagged*



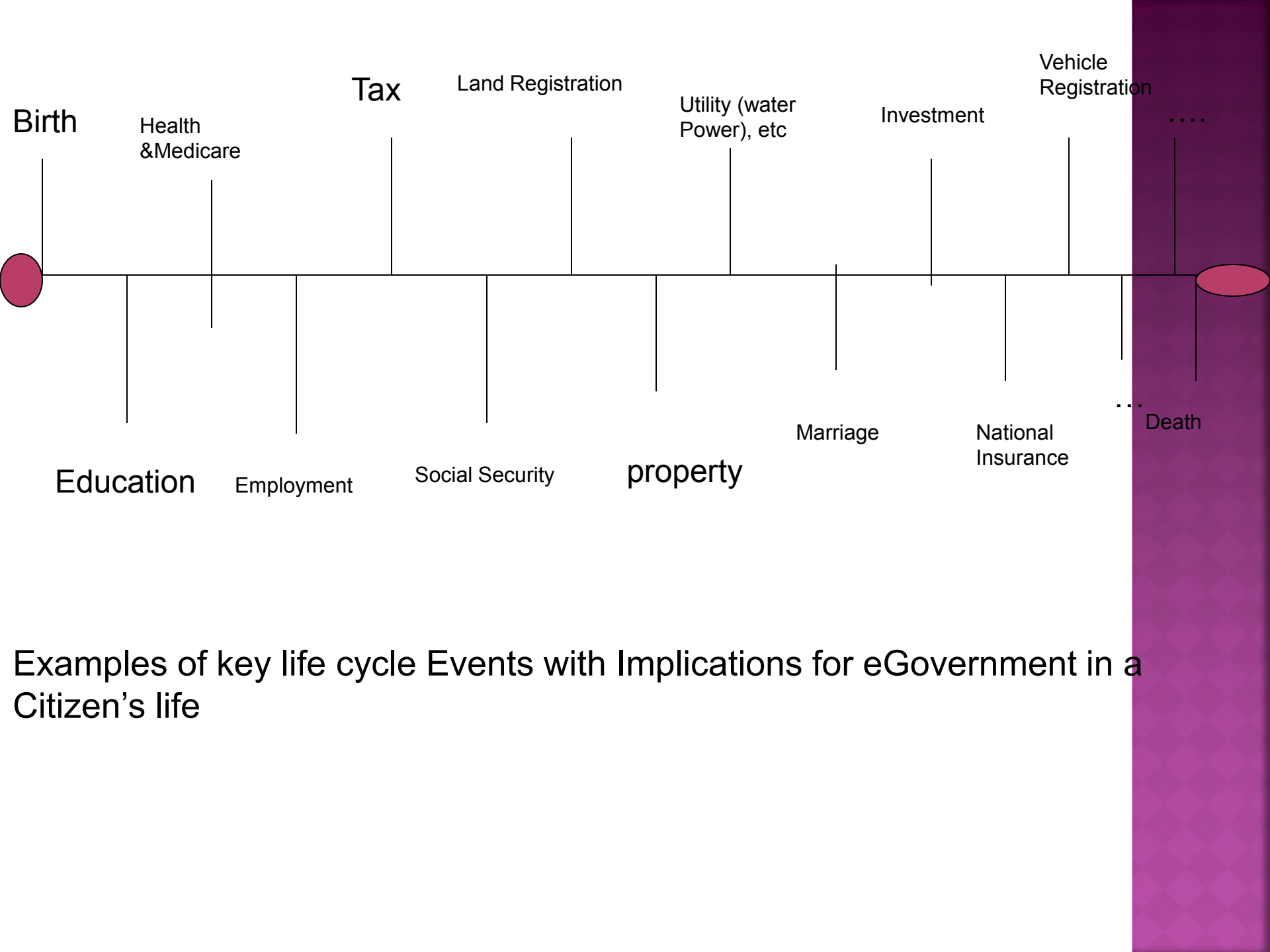
One-Stop  
Service

Anytime  
Anywhere

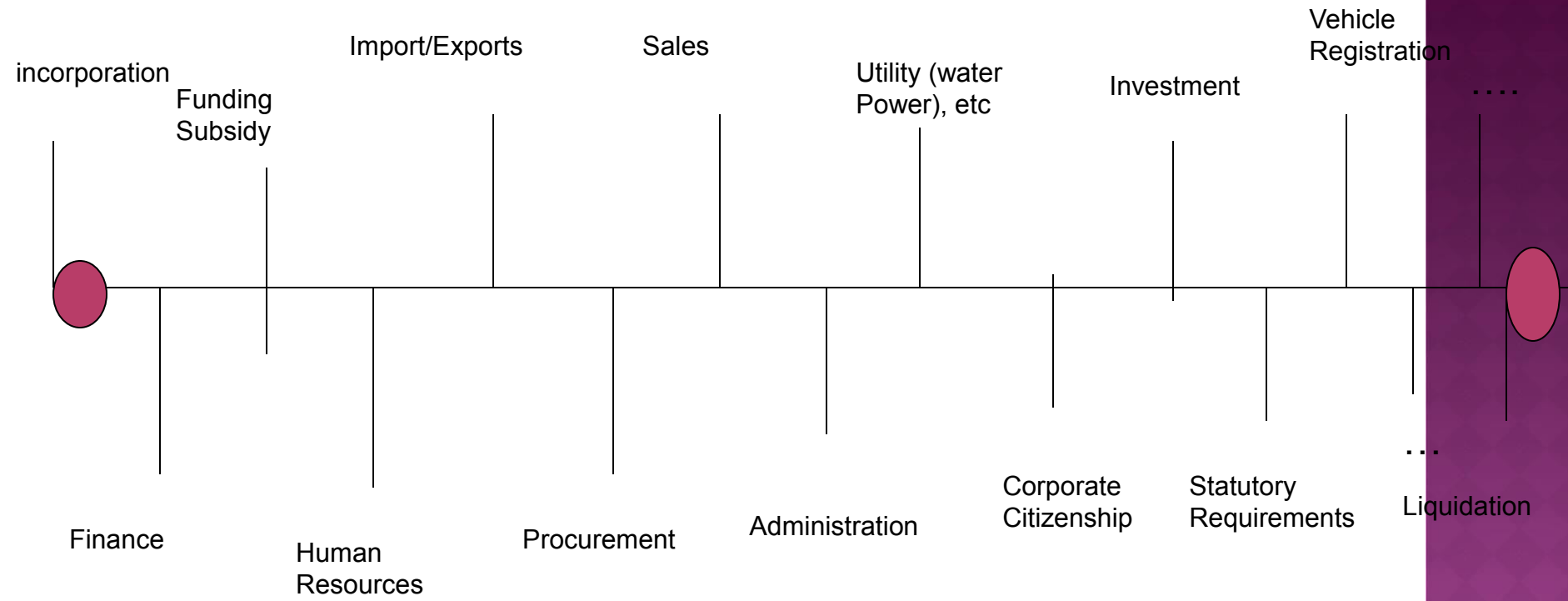
Non-Stop  
Service

eCRM

The fully Integrated Government portal



Examples of key life cycle Events with Implications for eGovernment in a Citizen's life



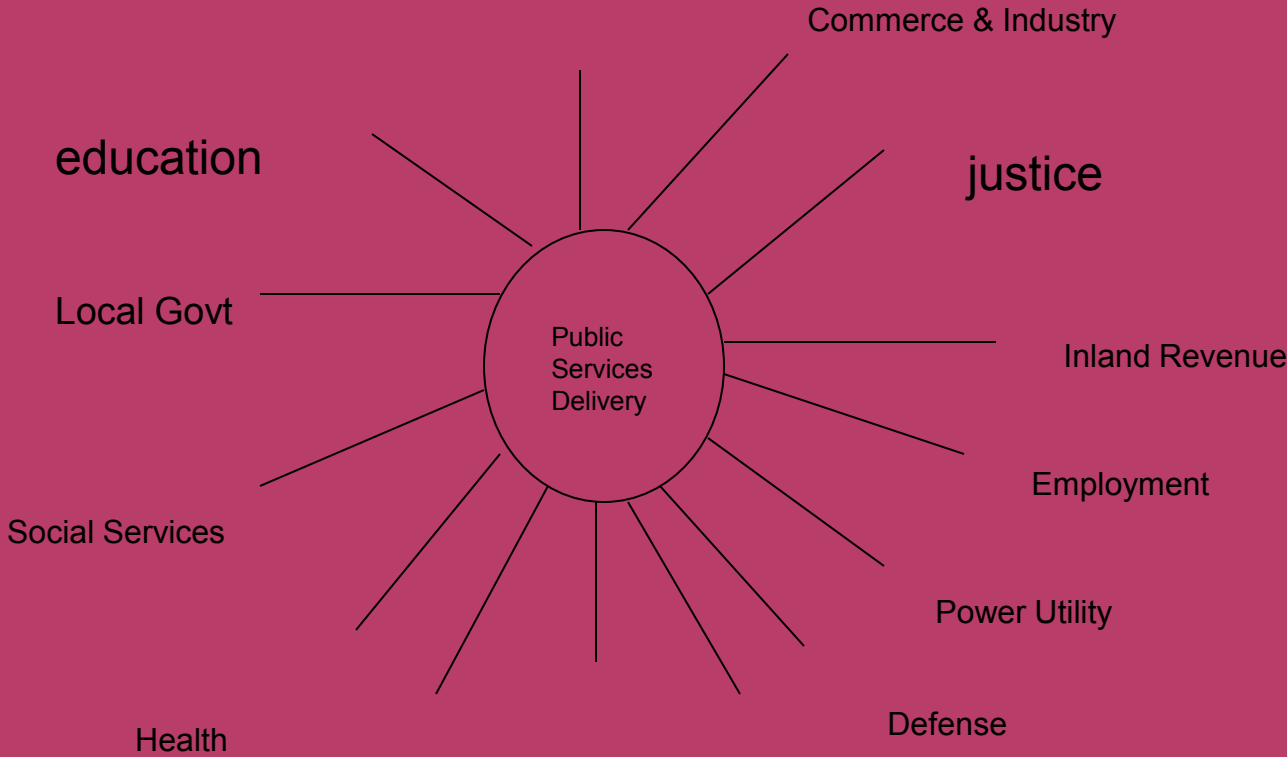
Examples of key life cycle Events with Implications for eGovernment in an organization



# Public Services Directory : Electronic Front End Government Portals

|Education | Commerce & Industry | Health |....| Social Services | Justice | Defense |

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Government Departments: Public services Support: Traditional Back End

# KATHMANDU POST

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## SPORTS

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11

The Official of  
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FRANCE & COMPANY

## ELECTRONIC DRIVING LICENCE

Govt revives smart card tech project

THE LARGEST SELLING ENGLISH DAILY

Vol XX No 167 | 12+4 Pages | www.ekantipur.com

# Ministry likely to set national I-card ball rolling this month

ANIL GIRI  
KATHMANDU, AUG 2

**T**HE Ministry of Foreign Affairs (MoFA) has instructed line agencies to ensure confidentiality of the proposed data bank required to issue biometric National Identity Cards (NICs). The government is likely to announce a global bidding for the pilot project within this month.

According to officials, the digitalised biometric smart card will contain a micro chip containing an individual's personal information and fingerprints. The card will have multiple applications and can be read by highly secure readers. The smart card itself will have background security features as well as software security containing all kinds of personal information of all citizens.

The government has been negotiating with the World Bank for support after the first phase of the pilot project ends in 2014.

The Home Ministry is gearing up for the multi-million dollar international bidding for the project that will see distribution of the ID cards to citizens above 16 years of age. The estimated cost of the project's first phase is around US\$3.3 million and that amount will be enough to produce only 150,000 cards. Another US\$8 million will be required for the

## THE MEGA PROJECT, THE SECURITY CONCERNS



- Ministry instructs line agencies to ensure confidentiality of data bank of biometric National Identity Cards
- Says foreigners/foreign firms must be kept away from 'personalisation centre'
- Govt likely to announce global bidding for pilot project within this month
- Minors to have unique ID numbers
- Non-Nepalis working/living in country to have cards showing their status

second phase, the officials said.

According to them, unlike Machine Readable Passports (MRP), the biometric cards are likely to be costlier as they will have more security options. The government spends US\$3.59 per copy of the MRP.

"Fool-proof security will be ensured (through the ID cards)," an official told the Post. The government has paid US\$163,550 to an international consultant to prepare a detailed project report (DPR) for the ID cards. According to a draft legislation on the ID cards, those under 16 years of age will not

be given the ID cards, but they will have unique ID numbers, based on which proper cards will be issued later when they come of age. "Non-Nepalis working or living in Nepal will also get cards mentioning their status," said a Home Ministry official.

In its comment to the Ministry of Finance, MoFA has said it must be ensured that foreigners or foreign companies must be barred from the NIC "personalisation centre" before going for the global bidding process.

I-CARD CONTD ON PG 4

# CONCLUSION

- A recent study of *eGovernment* initiatives worldwide, as perceived at their conception or initial formative stage in most of the countries shows, that :
  - eGovernment is at an early stage of development in many countries.
  - common approaches in the use of *trusted services* within the context of eGovernment are not yet visible in every country; and
  - the market, through public private partnerships (PPP), need to develop solutions that could be adopted in future.

Questions ??

END OF THE SESSION!!!

THANK YOU!!!!!!!!!!!!!!